

# Release Notes: Atlas Chiropractic System Update v5.22

Version: 5.22

## **i** How do I know which version I am running?

Check the title bar in your Atlas Software. The title bar displays the Atlas Chiropractic Software name, the Current Logged In Atlas User, the Current Logged in Windows (Computer) User and the current Program (P) and Database (D) version number.

## What's New

- Postdated ACH payments post payment to patient file when processed rather than when settled; if reversed/fail is returned by querying a payment reversal is applied to the patient account.
- New button to indicate a patient has left the clinic for Covid-19 contact tracing
- Optionally submit error reports to Atlas
- Additional safeguards added to the update process to help ensure a smooth update experience
- GST # added to MPI submissions
- Custom colours can be set for appointment statuses in the patient appointment ledger
- Patient's previous answers and date answered preloaded when patient is selected for Covid-19 screening
- New userlog report filter to print just SOAP note changes
- When editing rooms, the current computer's location is highlighted
- New option when programming touchpad button "Load Last" to load the last saved SOAP note as the current note
- Support added for additional date formats
- Cancelling the arrival of a patient arrived in error will reset the safetynet entry for confirming the appointment
- Confirms tab on Safetynet updated to allow for sorting by any column by clicking on its heading
- New option to show/hide expired plans on the VTC
- Support added for submitting gender codes as required for Manitoba Health submissions
- Manitoba WCB General Billing form used when submitting claims for providers of disciplines other than Chiropractic

## What's Fixed

- Tab order corrected on Image import form
- Updated availability checks for modifying appointments during overbooked time slots
- Corrected pitstop generation when charging patient on arrival to prevent pitstops from appearing 1 appt early
- Templates employed in an active campaign can no longer be inactivated
- Archived patients removed from families
- Patients listed as a parent need to be removed from the parent role before archiving
- Prevent the postdated popup when selling health plans on a patient set up for preauthorized balance payments
- Improvements to adding images to email templates

- When displaying 1 image from the VTC limit the size of the displayed image to prevent overlapping the exit button
- Ensure the correct provider's queue is displayed when F10 is pressed from the VTC
- Corrected display issue when selecting images on the VTC
- Report toolbar no longer locked when printing statements
- Display full patient name on schedule for up to 9 columns
- Retain patient's hold status if patient is early for their appointment, only releasing at appointment time if patient was not meant to be held for another reason
- Only list active forms, on the online booking settings, when selecting a form to send
- Display amount on receipts for transfers in excess of \$1000
- "Health Plan" service removed from statements to avoid confusion and submission problems
- Contact manager report new differentiates between campaigns and confirms
- Generate Automator Report for successful email/text messages
- Imported images/documents checked for invalid file names larger than 100 characters
- Added check to prevent deleting insurance coverage that is in use
- When adding a preauthorized payment to the list, check for payment already processed on the same date to prevent patient from reappearing if seen after preauthorized payment is made

## ACH Postdated Payment Processing

In order to ensure the patient balance reflects the processed payment, at the time of processing the payment is posted to the patient's file. These payments will remain visible in the process postdated screen to query until they return a settled or failed response. If the payment fails then a payment reversal is applied to the patient file at that time to accurately depict the status of the payment and the patient balance.

Optionally, settlement can be managed manually by checking the "do not hold ACH" option under Setup > Clinic Details > Powerpay tab. When checked payments will continue to process but will not be listed in the process postdated screen to query after processing. OpenEdge's online reports will then be the sole indicator that a payment was settled or reversed.

Regardless of which method is used it is always recommended to balance the Atlas cash reports against the online OpenEdge reports on a regular basis.

### **Customer Support:**

*Atlas Support personnel are trained specifically on the Atlas Chiropractic Software. On occasion, they are able to assist with general computer support (networking, antivirus, and configuration). Atlas recommends that issues outside of the scope of Atlas Support be directed to the appropriate Support professional. A qualified, onsite IT technician can provide you with the most accurate information to resolve your Technical Issues. Atlas Support may be able to assist your technician in resolving issues regarding your Operating System or System Maintenance, to help facilitate the proper function of Atlas.*

*Support Contact Information:*

*Mon-Thur: 8am to 7:30pm EST Fri: 8am to 4:30pm EST*

*Phone: 1-866-76ATLAS (2-8527)*

*Fax: 1-226-315-1900*

*Email: [support@atlaschirosys.com](mailto:support@atlaschirosys.com)*

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