

Release Notes: Atlas Chiropractic System Update v5.28

Version: 5.28

1 How do I know which version I am running?

Check the title bar in your Atlas Software. The title bar displays the Atlas Chiropractic Software name, the Current Logged In Atlas User, the Current Logged in Windows (Computer) User and the current Program (P) and Database (D) version number.

Flex Changes

- Transactions entered via Flex will observe the VTC Transaction provider settings
- Support added for JPEG and TIFF document display
- Problems section updated to match new problem display in Atlas
- Inactive Exam types hidden when selecting a new exam
- When loading last note in Flex, load last note for current discipline

What's New

- Changing the Care end date recalculates the care visit counts
- NDC codes optionally set on services/inventory for US insurance submissions
- Separate inactivity timeouts added for CHAS and VTC
- Send receipt email when processing EFT payments in postdate payments
- Optionally add patients to Safetynet for left without appointment while already on the Safetynet
- Date picker calendar now highlights today (in grey) the currently selected date (red circle)
- Delete future appointment option in Appointments asks to delete for all select family members
- New ON format for statements to meet statement recommendations in Ontario
- New option to display problems in a single box
- Repeating pitstops now can be set for custom intervals
- Insurance groups now listed with insurance companies when filtering reports, billing, and payment entry

What's Fixed

- Inactive phone number types no longer available when entering new phone numbers.
- Replaced family tree object for greater stability
- Insurance Payments include group payments made when run for an individual company
- Decreased the time needed to display messages from the VTC to the CHAS
- Confirmed appointments on the schedule included as Not Arrived on the appointment status report.
- Replaced sound player object for greater control over notification sounds in Atlas
- 20/20 image import now uses the image date to date the image rather than the date of import
- Next appointment/provider token properly initialized for emails generated by transactions
- Recurring charges generated while cash is closed now entered with the current date as the cash date
- Change Exit button to "Done" on patient sign-in screen
- New method for generating receipt numbers to prevent duplicates
- Location calculation updated for calendar used to set the initial postdated payment date
- Diagnosis form initialized to prevent errors when no codes present
- Row height calculation corrected to prevent row height of 0 for the SOAP grid
- Recurring charges no longer hangs on startup
- Use the "preferred" option to indicate the preferred mobile number for SMS
- Deleting all email history no longer generates an error

- Safeguards added when calculating height of the patient transaction grid on CHAS to ensure validity
- Sort order corrected on VTC problems
- Missing charges report modified to ignore voided transactions
- Reworked transaction ledger for greater efficiency
- Additional safeguards added to updates to cancel in the event of failure with informative warnings
- Last four digits logged on refunds/chargebacks processed through OpenEdge
- Additional Manitoba EOB error code added (M2)
- Additional checks added when opening cash to ensure duplicate cash dates are not created
- Date translations applied to tabs on CHAS schedule
- When editing an existing plan, use service level balance option rather than phase level
- Replaced all family tree displays to avoid reliance on a specific windows file
- Correctly assign used amounts to phases when multiple phases setup on insurance
- Timeout recovery for Openedge payment entry
- Attachments noted in email history for emails generated by monthly statements and transactions
- Updated email encryption methods
- Deleting all future appointments modified for increased efficiency
- Option added to delete pending SOAP notes
- When adding problems to patient files default effective date to today
- Auto-generate thumbnails during automatic import
- Key command SOAP + CHA message now sends for individual SOAP as well as lists
- Corrected check for existing plans when adding insurance
- Ensure problem area does not cover up any other information on the VTC
- Added last 4 back to statements and patient history for OpenEdge payments
- Correct template used for SMS campaign messages
- Performance improvements made to the opening of the send email window
- Adding attachments to email no longer causes email to immediately close without sending
- Safetynet inactive list no longer reports encrypted names
- Full review of the AR report completed to increase efficiency and warning added
- Corrected case where plan paid amount was not being updated when processed via the automator
- Additional support added for upcoming URL changes for CLA imaging
- Safetynet can now be blocked from users based on the menu permission settings
- Total billed insurance report now shows inactive insurance companies if billed within the set timeframe

Customer Support:

Atlas Support personnel are trained specifically on the Atlas Chiropractic Software. On occasion, they are able to assist with general computer support (networking, antivirus, and configuration). Atlas recommends that issues outside of the scope of Atlas Support be directed to the appropriate Support professional. A qualified, onsite IT technician can provide you with the most accurate information to resolve your Technical Issues. Atlas Support may be able to assist your technician in resolving issues regarding your Operating System or System Maintenance, to help facilitate the proper function of Atlas.

Support Contact Information:

Mon-Thur: 8am to 7:30pm EST Fri: 8am to 4:30pm EST

Phone: 1-866-76ATLAS (2-8527) Fax: 1-226-315-1900 Email: support@atlaschirosys.com

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